

**NORTH LINCOLNSHIRE COUNCIL**

HEALTH AND WELLBEING  
BOARD

**'MAKING IT REAL' HEALTH AND SOCIAL CARE INTEGRATION EVENT -  
UPDATE**

**1. OBJECT AND KEY POINTS IN THIS REPORT**

- 1.1 On 22<sup>nd</sup> May 2023 the Place Partnership hosted the 'Making It Real' Health and Social Care Integration event.
- 1.2 Over 160 leaders from across health and social care took part, finding the event both useful and informative. Feedback from the event assures us that participants now have an excellent understanding of North Lincolnshire's Community First Approach to health and social care integration.
- 1.3 Further actions are being planned and implemented. These will build on the success of this event and the momentum it has created.

**2. BACKGROUND INFORMATION**

- 2.1 Under the oversight of the Health and Wellbeing Board and the Place Partnership, the Community First Approach has been developed. Community First will achieve health and social care integration in North Lincolnshire. It will enable people and ensure that they get the right care, in the right place at the right time. Based on prevention and enabling self-help, people will be able to act to keep themselves well. The person and family will be at the heart of everything the health and social care system does.

- 2.2 The Community First Approach is transformational. And whilst national drivers such as the Health and Social Care Act 2022 and the Fuller Report are highlighting the importance of, and need for, health and social care integration, it is the action we take locally that will make this integration a reality.
- 2.3 Part of the action we have already taken within North Lincolnshire includes the 'Making It Real' Health and Social Care Integration event. The event was hosted by the Place Partnership and took place on 22<sup>nd</sup> May 2023 at The Baths Hall in Scunthorpe.
- 2.4 Over 160 leaders from across health and social care attended this event, which has been identified as the most important event about health and social care in North Lincolnshire in 2023. At the event, leaders found out about the Integrated Care Systems plans, and plans within North Lincolnshire, to work in an integrated, person-centred way, meaning that people will experience better health and wellbeing outcomes.
- 2.5 Leaders also heard from North Lincolnshire's 'Experts Together'. The voices of people who need support from the health and social care system really helped everyone attending the event to understand what Person-Centred means.
- 2.6 Senior leaders representing each Place Partner helped everyone understand why health and social care integration is important to them, through an engaging round table discussion. This demonstrated how integration will deliver improvement across the system in a way that clearly showed the whole really is more than the sum of the parts.
- 2.7 And leaders found out more about how integration will ensure people in North Lincolnshire will be enabled to keep well, with prevention prioritised together with early help, with a focus on:
- **Integrated Neighbourhood Teams** ensuring a fully integrated response across health, social care, housing, employment and voluntary sectors.
  - People having urgent needs met quickly by establishing our unplanned care response into a fully **Integrated Urgent Care** system wide approach.
  - People being safe and having good quality provision enabled through a single **Integrated Strategic Commissioning and Safeguarding** approach that maximises Place resources to best effect to meet need and achieves the best quality of provision for residents, focused on those who are most vulnerable.
- The 160+ leaders also shared their experiences and began to shape how the health and care system will work better together.
- 2.8 The event also provided a really valuable opportunity for people to network with colleagues from across the health and social care system.

2.9 Feedback from the event confirms it's success. Post-event evaluation highlights that over 84% people found the event useful and informative with over 70% now better understanding North Lincolnshire's Strategic Intent, including the Community First Approach. And over 84% of people now better understand what Person-Centred means.

2.10 Following the event, work has commenced on feeding the thoughts and ideas of the leaders who attended into the delivery plans for achieving integration across the areas of Integrated Neighbourhood Teams, Integrated Urgent Care and Integrated Strategic Commissioning and Safeguarding. Post-event evaluation has been progressed, as highlighted in paragraph 2.9. Plans are in place for our ambition, vision and Community First Strategy to be shared with all stakeholders, including significantly the public, via a web presence and this will be a foundation to further communication, engagement and culture change activity. An area of professional practice will be created using the NHS Futures platform. And future events targeted at achieving further integration and enabling professional networking will be hosted. These will benefit our local plans for health and social care integration and the Integrated Care System more widely.

### **3. OPTIONS FOR CONSIDERATION**

3.1 There are no options as this report is for information only.

### **4. ANALYSIS OF OPTIONS**

4.1 There are no options as this report is for information only.

### **5. FINANCIAL AND OTHER RESOURCE IMPLICATIONS (e.g. LEGAL, HR, PROPERTY, IT, COMMUNICATIONS etc.)**

5.1 There are no resource implications as this report is for information only.

### **6. OTHER RELEVANT IMPLICATIONS (e.g. CRIME AND DISORDER, EQUALITIES, COUNCIL PLAN, ENVIRONMENTAL, RISK etc.)**

6.1 There are no other implications as this report is for information only.

### **7. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)**

7.1 N/A.

### **8. OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED**

8.1 Post-event evaluation will be a key part of evidencing outcomes of consultation as the Community First Approach is further developed and implemented.

## 9. **RECOMMENDATIONS**

- 9.1 That the update contained throughout this report and further actions noted in paragraph 2.10 be noted and endorsed.

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**Background Papers used in the preparation of this report – none**